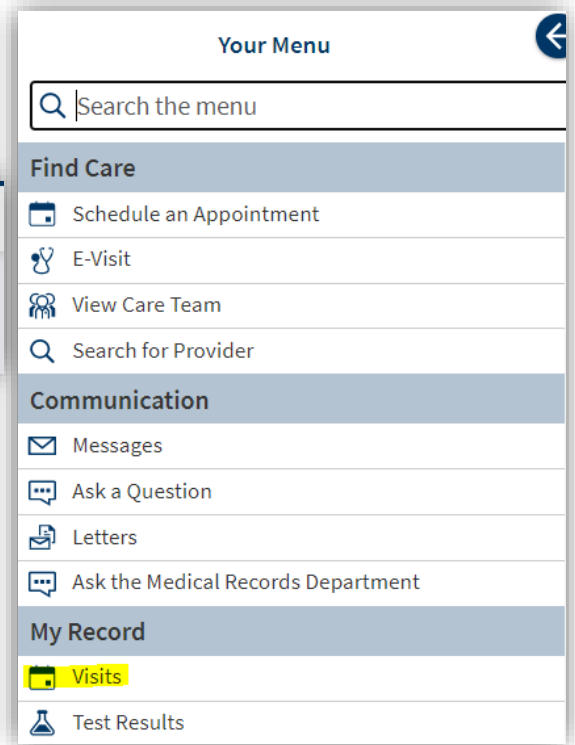
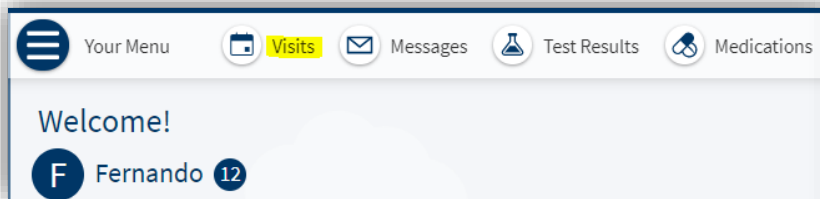


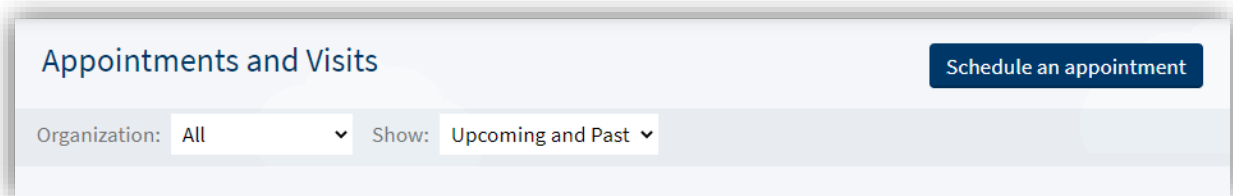
### Scheduling Appointments via MyChart

#### Website

1. Log into your Montefiore MyChart account. Schedule appointments by clicking on the “Visits” activity at the top of the screen OR in the Menu under “My Record” as highlighted.



2. Click on “Schedule an Appointment”



3. On this screen, you can select a provider you have seen in the past three years OR select a reason for scheduling an appointment

**Schedule an Appointment**

**Schedule with a specific provider**  
Choose a provider who matches your needs.

**OR**

**Tell us why you're coming in**  
Choose a specific reason for scheduling an appointment.

Arthur J Hopkins, MD Internal Medicine →	David H Ciocon, MD Dermatology →	Video Visit or Telephone Visit →	New Problem Visit A general visit to address a new medical concern. →
Fammd Icd-10 Family Medicine →	Jay B Dobkin, MD Pulmonary Disease →	Problem Follow-Up Visit A visit to follow up on a specific medical concern. →	Annual Physical A complete physical exam. →

4. After selecting a reason for scheduling an appointment, your screen will look like this. Select which locations are convenient for you. Then click “Continue”

**Schedule an Appointment** Start over

Reason for visit Locations Providers Time Verify and schedule  
Edit  
New Problem Visit

Which locations work for you?

<input type="checkbox"/> Any location Schedule at any available location.	<input type="checkbox"/> Comprehensive Family Care Center 1621 Eastchester Road Bronx NY 10461-2604	<input type="checkbox"/> Henkind Eye Institute 3400 Bainbridge Ave 1st Floor Bronx NY 10467-2404
<input type="checkbox"/> Montefiore Department of Dermatology 1250 Waters Place BRONX NY 10461-2728	<input type="checkbox"/> Montefiore Medical Group, Cross County 1010 Central Park Avenue Yonkers NY 10704-1044	

5. Select the provider you wish to schedule with and click “Continue”

**Schedule an Appointment** Start over

Reason for visit  Locations Providers Time Verify and schedule  
Edit Edit  
New Problem Visit  
Any location

Who do you want to see?

<input type="checkbox"/> Arthur J Hopkins, MD Internal Medicine	<input type="checkbox"/> David H Ciocon, MD Dermatology	<input type="checkbox"/> Fammd Icd-10 Family Medicine
<input type="checkbox"/> Jeffrey S Schultz, MD Ophthalmology	<input type="checkbox"/> Marta Rico, MD Internal Medicine	

6. If your provider allows direct scheduling, your screen will look like this. Select the appointment time you wish to book.

Thursday September 16, 2021

David H Ciocon, MD

 Montefiore Department of Dermatology  
1250 Waters Place BRONX NY 10461-2728


9:30 AM	9:40 AM	9:50 AM	10:00 AM	10:10 AM
10:20 AM	10:30 AM	10:40 AM	10:50 AM	11:00 AM
11:10 AM	11:20 AM	11:30 AM	11:40 AM	11:50 AM
12:00 PM				


7. Confirm the details of your appointment. Click “Schedule” to schedule and confirm your appointment.

You're almost done...

Click the Schedule button if everything looks correct.


**New Problem Visit with David H Ciocon, MD**


 Thursday September 16, 2021  
12:00 PM (10 minutes)

 Montefiore Department of Dermatology  
1250 Waters Place  
BRONX NY 10461-2728  
866-633-8255

What is the most important thing you want addressed during this visit?

Before scheduling...

Favorite this appointment to easily schedule again later 


 Schedule


OR



If your provider allows appointment requests, your screen will look like this. Please select the preferred date range and time for your appointment. Type a quick reason for visit and click “Send Request” as highlighted. A scheduler will reach out to you with an appointment confirmation.

Confirm the request details you are about to send:

**New Problem Visit  
with Arthur J  
Hopkins, MD**

 Date and time to be determined  
A scheduler will reach out to you about a specific time

 Montefiore Medical Group, Cross County  
1010 Central Park Avenue  
Yonkers NY 10704-1044  
914-964-4000

Preferred dates:  
MM/DD/YYYY  to MM/DD/YYYY 

Preferred times:  
**All available times** Filter times

The following people will be able to view this message online:  
 Myself (Fernando L Test V)  Test Proxyinvites

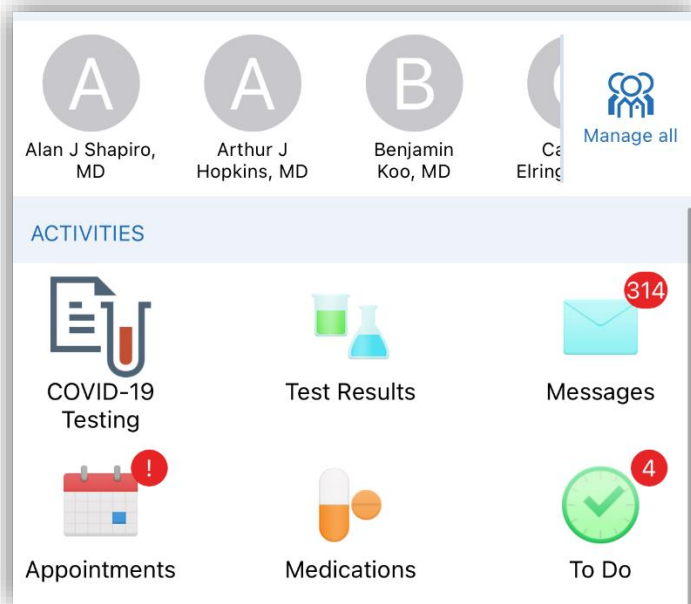
What is the most important thing you want addressed during this visit?

**Send request**

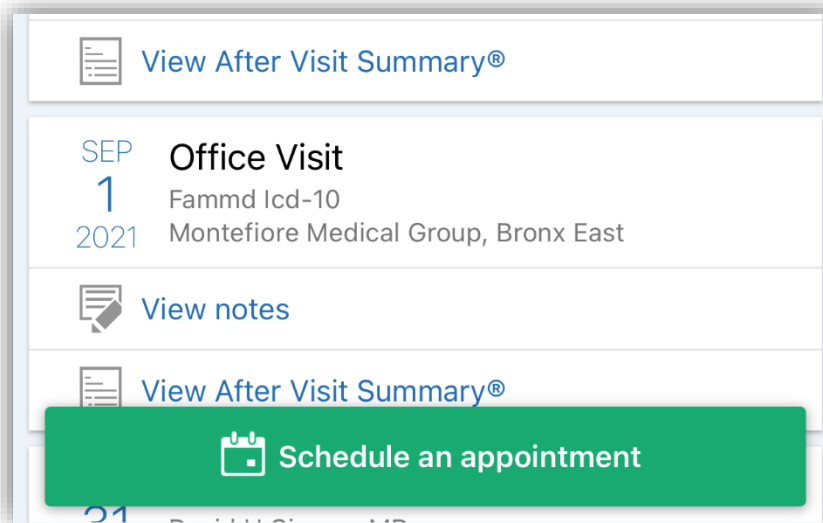
## Scheduling Appointments via MyChart

### Mobile App

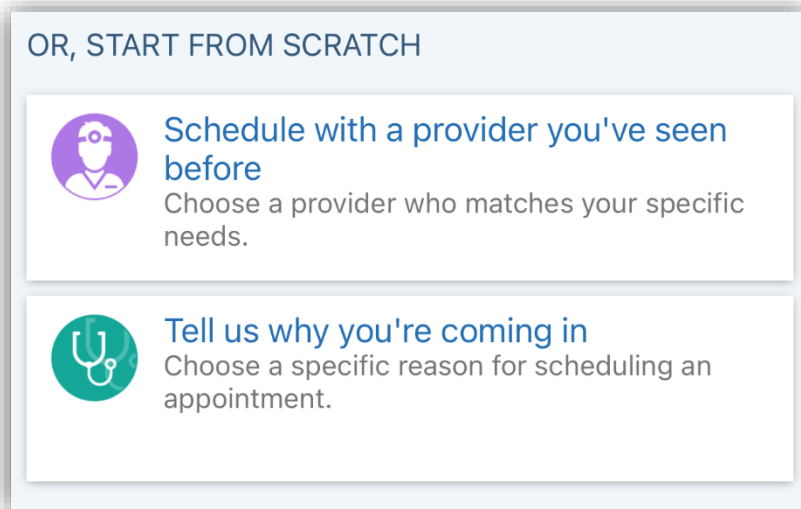
1. Log into your Montefiore MyChart Account and click on the “Appointments” activity



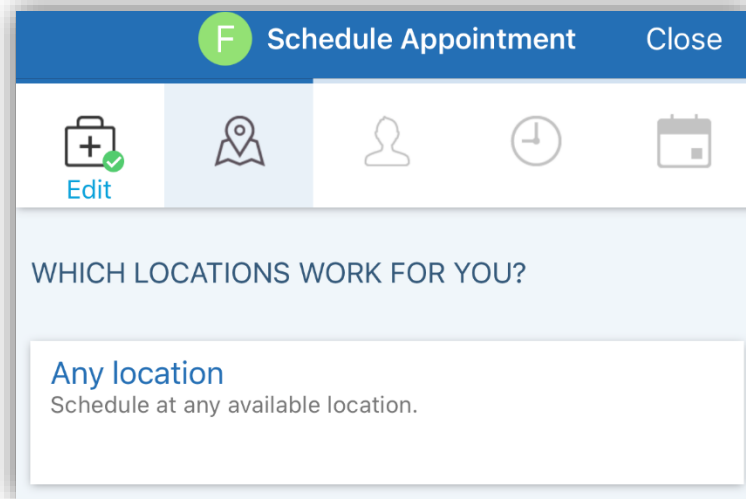
2. Click on “Schedule an appointment” at the bottom of the screen



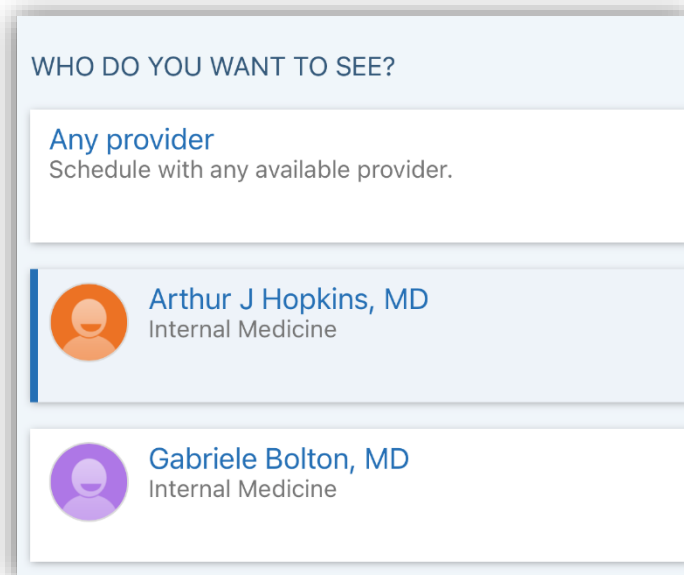
3. On this screen you can choose between “Scheduling with a provider you’ve seen before” OR “Tell us why you’re coming in”



4. After selecting a reason for scheduling an appointment, your screen will look like this. Select which locations are convenient for you. Then click “Continue”



5. Select the provider you wish to schedule with and click “Continue”




6. If your provider allows direct scheduling, your screen will look like this. Select the appointment time you wish to book.


**Thursday September 16, 2021**  
Montefiore Department of Dermatology  
1250 Waters Place BRONX NY 10461-2728

9:30 AM	9:40 AM	9:50 AM
10:00 AM	10:10 AM	10:20 AM
10:30 AM	10:40 AM	10:50 AM
11:00 AM	11:10 AM	11:20 AM
11:30 AM	11:40 AM	11:50 AM
12:00 PM		

7. Confirm the details of your appointment. Click “Schedule” to schedule and confirm your appointment.


**New Problem Visit with David H Ciocon, MD**

 Thursday September 16, 2021  
12:00 PM (10 minutes)

 Montefiore Department of Dermatology  
1250 Waters Place  
BRONX NY 10461-2728  
866-633-8255

What is the most important thing you want addressed during this visit?


**Before scheduling...**

Favorite this appointment to easily schedule again later 

**SCHEDULE**


OR


If your provider allows appointment requests, your screen will look like this. Please select the preferred date range and time for your appointment. Type a quick reason for visit and click “Send Request” as highlighted. A scheduler will reach out to you with an appointment confirmation.



Montefiore Medical Group, Cross  
County  
1010 Central Park Avenue  
Yonkers NY 10704-1044  
914-964-4000

Preferred dates:





Preferred times:

What is the most important thing you want addressed during this visit?